

## MONDAY, MAY 16

6:30 am - 9:00 am Breakfast

9:00 am The Power of Unity: Reflecting on the Pandemic, Looking Towards the Future - Cassie Sauer

10:00 am The Board's Role in Leading a Culture of Safety - Steve Kreiser and Gary Yates, MD

12:00 pm Networking Lunch

1:00 pm Emerging from COVID: Re-Energizing Our Approaches to Achieving Zero Harm - Tejal Gandhi, MD, MPH

2:15 pm Break

2:30 pm Patients Don't Choose to be Harmed: We Choose How to Respond (and Why it Matters) - Rick Boothman, JD

3:20 pm Structured Leadership Practices to Build and Sustain a High Reliability Healthcare Organization - Steve Kreiser

3:50 pm Closing Remarks

4:00 pm Adjourn

6:00 pm Winery Dinner, Yellowhawk Resort [In-Person Only]

## TUESDAY, MAY 17

6:30 am - 9:00 am Breakfast

8:45 am Welcome Remarks & Rural Quality Everyday Extraordinary Award Presentation - Darcy Jaffe

9:00 am Health Equity in Washington State - Edwin Lindo

11:00 am Lunch

11:45 am Harness the Power of Mental Agility to Build Leadership Resilience - Nicole Lipkin

12:45 pm Closing Remarks - Cassie Sauer

1:00 pm Adjourn