

# Wheelchair Safety Competency Volunteer Information



Name: \_\_\_\_\_ Date: \_\_\_\_\_

Volunteer Position: \_\_\_\_\_

1. Please check one of the following:
  - a. I transport patients
  - b. I do not transport patients
  
2. What do you do if a patient falls out of a wheelchair?
  - a. Call the appropriate Code immediately.
  - b. Call the appropriate Code after helping the patient off the floor.
  - c. Help the patient back on the chair and proceed to your destination.
  
3. What should you do if a patient comes in with their own wheelchair, but the wheelchair has no footrests, and the patient wants to be transported?
  - a. Transport the patient.
  - b. Tell the patient we cannot transport them.
  - c. Explain to the patient volunteers cannot transport wheelchairs without footrests. If they would like to move to an EvergreenHealth wheelchair you may assist with transport.
  
4. You should use hand sanitizer (gel) when?
  - a. Before you transport patients.
  - b. Before and after you leave a patient's room.
  - c. All of the above.
  
5. How do you maneuver a wheelchair into an elevator?
  - a. Slowly push the wheelchair into the elevator.
  - b. Slowly back the wheelchair into the elevator.
  - c. Get the wheelchair into the elevator quickly before the doors close.
  
6. How do you maneuver a wheelchair down an ADA ramp?
  - a. Push the wheelchair down the ramp.
  - b. Volunteers don't take wheelchairs down ADA ramps.
  - c. Back the wheelchair down the ramp.
  
7. How do you maneuver a wheelchair out of an elevator?
  - a. Slowly push the wheelchair out of the elevator.
  - b. Slowly back the wheelchair out of the elevator.
  - c. Get the wheelchair out of the elevator whichever way is quickest before the doors close.

8. What are the three most important things to remember before a patient/visitor gets into or out of the wheelchair?

1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_

9. For any questions on wheelchair transport, who do you call for questions?

- a. Plant Operations
- b. Security.
- c. The nurse if on patient floor, the Volunteer Office in other locations.

10. What do you do if you notice a wheelchair is broken?

- a. Use another one
- b. Remove the chair from service, note what is broken on the chair. Take the chair to the appropriate owner (ex: FMC, Silver, ED, the Volunteer Office) so a repair order can be created.
- c. Use the wheelchair, being careful during the transport.